

## Human Resources and Customer Services Risk Register. Gross 'High' (Red) Risks Extract - Appendix C.

												DATE LAST REVIEWED:	03/05/2022
REI	F DIVISION	RISK TITLE & DESCRIPTION (a line break - press alt & return - must be entered after the risk title)	RISK CAUSE & EFFECT	RISK CATEGORY	GROSS RISK RATING (See next tab for guidance)			EXISTING CONTROLS IN PLACE TO MITIGATE THE RISK	CURRENT RISK RATING (See next tab for guidance)		I <b>G</b> tab for	FURTHER ACTION REQUIRED	RISK OWNER
					LIKELIH	IMPACT	RISK		LIKELIH	IMPACT	RISK		
9	Human Resources / Health & Safety	Health & Safety (Council) Ineffective management, processes and systems across all Council departments Including in relation to the following areas: Fire Safety Lone Working Violence & Aggression at work	Cause(s): - Inadequate risk assessments - Outdated policies - Poor use of data around accidents/near miss incidents - Lack of capacity to discharge the Council's H&S responsibilities - Ineffective monitoring of risks  Effect (s): - Potential prosecution of Council and / or civil claims for compensation - Increased sickness/absence - Poor staff morale - Impact on staff retention - Insurance claims - Potential accidents/fatalities - Corporate manslaughter	Health & Safety	3	5	15	Safety Policies reviewed and updated regularly - ongoing     Commitment to HSW from Chief Executive and Directors     Supported by H&S training programme and network of policies and procedures (regularly reviewed)     Property-related HSW matters now provided in-house	3	4	12	FT H&S Manager 'Risk assessment & proactive monitoring being developed for Council  Departmental Safety Committees meet regularly. Health and Safety Committee Meetings terms of reference being reviewed to ensure Senior Management Ownership  H&S audits to be undertaken by Corporate Health and Safety	Director of HR, Customer Services and Public Affairs

Remember to consider current Internal Audit priority one recommendations when identifying, assessing and scoring risks.